Operational Outcomes Report - 4 Column

Great Basin College

Operational (Student Services) - Student Housing

GBC Mission: Great Basin College enriches people's lives by providing student-centered, post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service, and student support services in conjunction with certificates and associate and select baccalaureate degrees.
Unit Mission: The mission of student housing is to provide convenient, safe, affordable housing for single and married students, with or without children. Student housing promotes learning and provides social interaction to facilitate student success.

Outcomes	Means of Assessment & Criteria / Tasks	Results	Action & Follow-Up
Operational (Student Services) - Student Housing - Safe and ADA Compliant - Student housing facilities are safe, inviting, and meet Nevada and federal codes. Assessment Years: 2012-2013 Start Date: 09/01/2012 Outcome Status: Active	Assessment Measure: Federal code for Americans with Disabilities Act. Assessment Measure Category: Report/Audit - External Criterion: 100% of all housing facilities are in compliance.	09/20/2012 - Maintenance projects and renovation plans for Griswold Hall indicated that it was out of compliance with federal ADA requirements. Criterion Met: No Reporting Period: 2012-2013	09/28/2012 - Sept., 2012 - measurements were taken of the three rooms to renovate for ADA compliance in summer, 2013, and architectural plans to build a fourth ADA compliant room in the new wing were presented to the Housing Advisory Board. Construction on the new addition was to begin January, 2013, but is now on hold due to a lack of funds.
			Follow-Up: 04/01/2013 - Current occupancy loads require 2 ADA rooms and will be addressed as soon as funds are available or the remodel begins.
	Assessment Measure: Housing inspections; complaints and input from tenants; security incident reports; and parental concerns. Assessment Measure Category: Internal Tracking Criterion: All facilities are safe and inviting.	09/01/2012 - From 2009 - 2012, family housing has acquired many more children, but the playground facilities support only a few children. With nothing to do and nowhere to play, they are getting more disruptive, bored, and destructive. One child cut his finger on the existing equipment and had to get stitches. Criterion Met:	10/01/2012 - Oct. 2012 - investigate playground equipment and costs and compile the information for Housing Advisory Board approval. Nov - Dec, 2012 - purchase supplies. Jan - June, 3013 - install the new equipment.

Outcomes	Means of Assessment & Criteria / Tasks	Results	Action & Follow-Up
		No Reporting Period: 2011-2012	Follow-Up: 03/01/2013 - Compiling measurements for ground under equipment for quote. Advisory board has chosen the playground system and plan to purchase it in July, 2013, after the start of the next fiscal year. Plan to install the equipment by August 30, 2013.